

SVGS INFINITE CAMPUS STUDENT PORTAL

ABOUT

SVGS uses a student information system called Infinite Campus, which allows students and parents to access their SVGS grades, attendance, billing information, and contact information through an on-line portal - Campus Parent Portal.

Your access to this system on-line will allow you to monitor your progress by routinely checking the portal account. However, please contact your teacher at any time should you have questions or concerns.

STEP 1: ACCOUNT INFORMATION

Your account user name will be the same as your user log-in for SVGS and CANVAS - your last name and the first initial of your legal first name.

- **Be sure your SVGS email account is set-up before you try to activate the portal so you may access it to receive password information.**

STEP 2: ACTIVATE PORTAL

Follow the instructions below to set-up your account.

- From a computer (not a mobile device), use the browser Safari, Chrome, or Firefox and go to the [SVGS Website](#) then on the menu click Student> Student Portal.
- To set your password, click on “Forgot Password”. Enter your User Name when prompted.
- You will receive an email at your SVGS email to set your password.

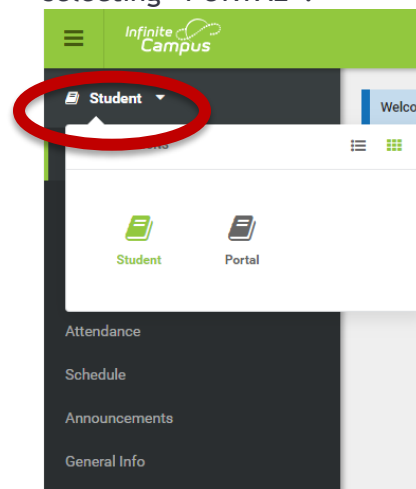
NOTE: You can begin the reset process by either clicking the URL below in the email. This link can be used one time only and will expire 24 hours from when this email was sent. If you have difficulty, please contact Lee Ann Whitesell for assistance at whitesell@svgs.k12.va.us or 540-245-5088.

- Access the email regarding your password information immediately and click on the link in the email.
- Follow instructions to set your password.
- Be sure to save/remember your password.

STEP 3: SETTING UP YOUR ACCOUNT

Once you have activated your account, you may set up how (i.e. email, home phone/cell phone, text, etc.) you wish to be contacted.

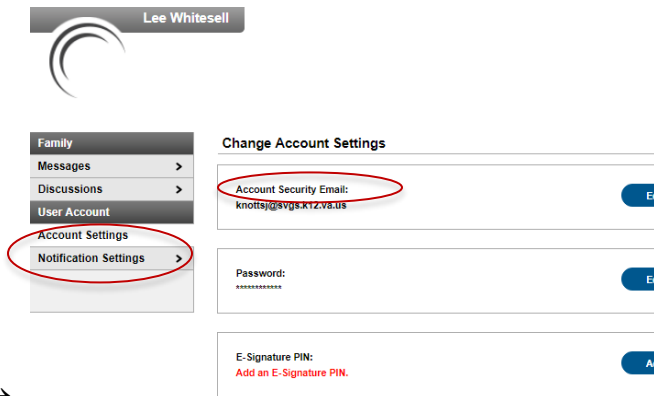
- To access account settings, switch back to the Portal view by clicking on the drop-down menu on the left as shown below and selecting “PORTAL”.



- In CAMPUS PORTAL, click on “Account Settings” found on the left side of screen.
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- Edit your account security email if needed. This email will be used for “password recovery” if you need to reset your password.



- Click on “NOTIFICATION SETTINGS” found on the left side of the screen.
- Mark your preferences for notifications by clicking on unclicking check boxes and/or menu items.

ACCESS FROM MOBILE (PHONE/TABLET)

A Mobile App for **Campus Parent Portal** is available free for download from the Apple App Store and Google Play.

When prompted to find your school district, enter “**Shenandoah Valley**” and select Virginia. Click on Shenandoah Valley Governor’s School and you will see a log-in screen to enter your credentials. For Augusta County students, you see a button below to “Change Districts” to switch access back to your Augusta County homeschool information.

You may choose to simply add the web link to your mobile device screen for quick access through the web browser.

REMINDERS

Parents have also received instructions to set up their own portal account. However, as independent learners, it is important for **you** to monitor your own progress and respond appropriately.

For Augusta County students and parents, you will have TWO Infinite Campus accounts because your home school and SVGS are on two different databases.

For Staunton and Waynesboro students and parents, this is similar to PowerSchool. You will have a PowerSchool account for your homeschool and an Infinite Campus account for SVGS.

ACCESS FROM COMPUTER/LAPTOP

From a computer, go to the [school’s website](#) and click on Student>Student Portal. You should bookmark this site.